

Installing PRTG Wildcard certificate from DigiCert

This guide requires that you have a wildcard (*.domain.com) SSL certificate issued by DigiCert.

1. On your Digi management page, select “Support” and “Get certificate utility for Windows”
2. Run the software on the PRTG-server and press “Create CSR”. You will need this later on when issuing the duplicate certificate.
3. Create a new duplicate certificate on your Digi management page by pressing “Get a duplicate”.

Reissue Actions

All DigiCert certificates come with unlimited free reissues. **Please note** that some reissues will revoke previous versions of the certificate, but we will always warn you before we finalize your request.

Re-Key Your Certificate	Use this if you lost your private key. Replaces your certificate without making changes to it. All certificate subject fields (common name, organization name, city, state, country) will stay the same.
Edit Common Name	Change * to something else. NOTE: This will revoke the certificate with the outdated common name.
Edit Organization Details	Change the Organization details (name, city, state, country) in this certificate. NOTE: This will revoke the certificate with the outdated information.
Get a Duplicate	Your certificate comes with an unlimited server license, which means you can install it on as many servers as you want. This tool allows you to create a copy of your certificate using a new CSR for each server that needs to be secured.

Other Order Management Actions

4. Paste the CSR-code into the text-field, select “Apache” as your server software and enter the subdomain that you intend to use.

Get A Duplicate WildCard Certificate (Order # 00346814)

Enter Your CSR

Click to upload a CSR or paste one below

Select Your Server Software

Microsoft Exchange Server 2007

Add A Note (optional)

Enter a note to help you keep track of which server this duplicate will be used on, etc.

Specify Subdomains to Secure (optional)

If you would like this Duplicate WildCard Certificate to list specific subdomains to be secured, enter them below. If you do not know of a specific reason why you would need to do this, you probably don't need to.

Note: *.seal.se and seal.se will automatically be included in every Duplicate WildCard Certificate.

Your subdomains may include letters, numbers, underscores, dashes, and periods. This allows you to go as many levels deep as you want. For example, sub1.sub3.seal.se. We will add .seal.se to whatever names you list, so please DO NOT include that yourself.

Subdomain 1: [pvt] +

Subdomain 2: [] +

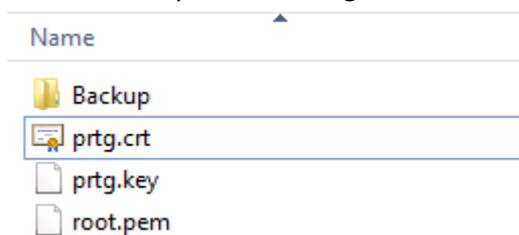
Subdomain 3: [] -

Subdomain 4: [] -

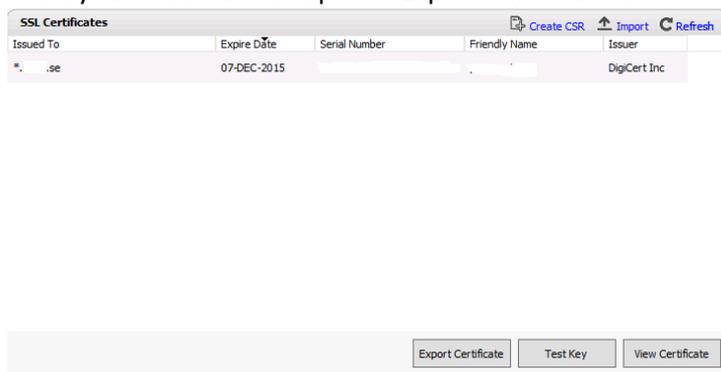
5. Press “Process Duplicate WildCard Cert”

- Wait for a few minutes and the certificate will be available for download under “My Order” - > mydomain.com.
- Choose to download as per image.

- Stop your PRTG Core Service
- Make a backup of all existing files under “PRTG Program Folder\PRTG Network Monitor\Cert”



- Copy DigiCertCA.crt to the Cert-folder and rename it to root.pem
- Copy wildcard_mydomain_com.crt to the Cert-folder and rename it to prtg.crt
- Open DigiCert Tool again and Import the new prtg.crt-file. Assign the FQDN of the PRTG-server as a friendly name, like prtg.mydomain.com
- Mark your certificate and press “Export Certificate”.



- Save the file in the PRTG Cert-folder as “prtg.key”
- Start your PRTG-server again.

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